



General Terms and Conditions (T&C) for MyTrip2Tanzania

1. Contract Formation

By booking a safari or trip with **MyTrip2Tanzania**, a binding contract is formed between the customer and **MyTrip2Tanzania**. Bookings can be made in writing, via email, or through our website. The contract takes effect once the deposit has been received and the booking confirmation has been issued by **MyTrip2Tanzania**.

2. Services Provided

The booked services include the elements specified in the offer or booking confirmation. Changes to the itinerary due to weather conditions, government regulations, or unforeseen circumstances may occur. In such cases, **MyTrip2Tanzania** will make every effort to offer an equivalent alternative.

3. Prices & Payment Terms

- **Deposit:** 30% of the total amount is due at the time of booking.
- **Final Payment:** The remaining balance must be paid no later than 30 days before the start of the trip.
- **Payment Methods:** Bank transfer or other agreed payment methods.
- For last-minute bookings (less than 30 days before departure), full payment is required immediately.

4. Cancellation Policy

If the customer cancels the trip, the following fees apply:

- **Up to 60 days before departure:** 10% of the total amount
- **59–30 days before departure:** 30% of the total amount
- **29–15 days before departure:** 50% of the total amount
- **14–7 days before departure:** 75% of the total amount
- **Less than 7 days before departure or no-show:** 100% of the total amount

Cancellations must be made in writing. We strongly recommend purchasing **travel insurance** to cover cancellation costs.

5. Changes by the Customer

Requests for changes after booking confirmation will be accommodated where possible. Additional fees may apply for modifications.



6. Changes by MyTrip2Tanzania

If **MyTrip2Tanzania** is required to make significant changes (e.g., due to force majeure, security risks, or government regulations), the customer will be notified as soon as possible. If the changes are unacceptable, the customer may cancel the trip and receive a refund according to the cancellation policy.

7. Liability & Insurance

- **MyTrip2Tanzania** is not liable for delays, force majeure, natural disasters, political unrest, or other unforeseen events.
- Participation in our safaris and trips is at the customer's own risk.
- We strongly recommend purchasing **travel insurance** that covers cancellations, medical emergencies, and lost luggage.

8. Health & Entry Requirements

The customer is responsible for complying with visa, entry, and health regulations (e.g., vaccinations, malaria prophylaxis). **MyTrip2Tanzania** provides general guidance but assumes no responsibility for changes in regulations.

9. Data Protection

All personal data is treated confidentially and used only for processing bookings and improving our services. No personal information will be shared with third parties without the customer's consent.

10. Final Provisions

Should individual provisions of these T&C be invalid, the validity of the remaining provisions shall not be affected. Changes or additions must be made in writing.