

Terms and Conditions

Kingdom Ethiopia Tours

These Terms and Conditions govern all bookings and services provided by Kingdom Ethiopia Tours. By booking a tour with us, you agree to the following terms.

1. Booking and Confirmation

All tour bookings must be made through our official communication channels (website, email, or authorized representatives). A booking is confirmed once the required deposit or full payment has been received and a confirmation message has been issued by Kingdom Ethiopia Tours.

2. Payment Policy

A deposit may be required at the time of booking to secure your reservation. The remaining balance must be paid before the start of the tour unless otherwise agreed. Payments can be made through approved payment methods specified by Kingdom Ethiopia Tours.

3. Cancellation Policy

If a guest needs to cancel a tour, the following conditions may apply:

- Cancellations made well in advance may receive a partial refund.
- Last-minute cancellations may result in cancellation fees.
- No refunds may be issued for no-shows or unused services.

Specific refund policies may vary depending on the tour package.

4. Changes to Itinerary

Kingdom Ethiopia Tours reserves the right to modify tour itineraries due to circumstances beyond our control, such as weather conditions, road conditions, safety concerns, or government regulations. In such cases, we will make reasonable efforts to provide suitable alternatives.

5. Travel Documents

All travelers are responsible for ensuring they have valid passports, visas, travel insurance, and any required vaccination certificates when entering Ethiopia. Kingdom Ethiopia Tours is not responsible for denied entry due to incomplete documentation.

6. Health and Safety

Travelers should be in good health and physically capable of participating in the selected tour activities. Guests are responsible for informing the company of any medical conditions that may affect their participation.

7. Liability

Kingdom Ethiopia Tours acts as an organizer of travel services including transportation, accommodation, and guiding services. While we strive to provide safe and high-quality experiences, we are not liable for injury, loss, delay, or damage caused by circumstances beyond our control.

8. Guest Responsibilities

Guests are expected to follow local laws, respect cultural traditions, and follow instructions provided by tour guides. Any behavior that endangers others or disrupts the tour may result in removal from the tour without refund.

9. Travel Insurance

We strongly recommend that all travelers obtain comprehensive travel insurance covering trip cancellation, medical emergencies, personal injury, and loss of belongings.

10. Acceptance of Terms

By booking a tour with Kingdom Ethiopia Tours, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.